



# FOCUSED ON YOU

## Update to Clients and Friends Coronavirus (COVID-19)

Friends and Clients:

We would like to update you on our Firm's plans to sustain business operations and continuity during the current COVID-19 Virus pandemic.

Schneider Downs' focus continues to remain directly on the safety and well-being of our employees, clients and families, as well as the communities in which we work and live. We recognize the importance of remaining a responsible corporate and civic citizen during this public health emergency.

In response to recommendations from our state and local government leaders, Schneider Downs has implemented a mandatory remote operations model effective Tuesday, March 17, 2020. With the very limited exception of a very few essential personnel, all Schneider Downs employees will be working remotely to participate in the community-wide practice of social distancing.

We recognize that our clients may have questions about your projects and engagements, and wish to assure you of our commitment to deliver uninterrupted, quality service and attention. We have the resources and tools in place to enable our workforce to operate effectively and efficiently.

At this time, we are requiring that our professionals do not schedule in-person client meetings or conduct on-site visits with our clients. Despite the lack of in-person meetings, we pledge to you our commitment that communications and service quality continue as you would expect. Should you have questions about your specific projects, we encourage you to reach out to your designated Schneider Downs' engagement leader directly.

On behalf of the shareholders at Schneider Downs, thank you for your trust, cooperation and understanding as we navigate this unprecedented situation together. We remain grateful for our relationship, and our friendship, and encourage you to reach out to us if you have any questions.

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